

INFORMATION AND RESOURCE DIRECTORY FOR PEOPLE IN THE MARY VALLEY (As at 1 July 2009)

COUNSELLING/CASE MANAGEMENT SERVICES

Lifeline Gympie	5480 3400
Lifeline Crisis Line (24 hours a day/7 days a week).....	13 11 14
Kids Helpline	1800 55 1800
Cooloola Youth Service	5482 6188
<i>(crisis accommodation, social support and general services for young people)</i>	
Student counselling/parental advice - guidance officers available via School Principals – refer Department of Education listing below	
DV Connect 24 hours	1800 811 811
<i>(domestic and family violence hotline)</i>	
SCOPE Regional DV Service	5430 9300
<i>(regional domestic and family violence support service and referral)</i>	
Cooroy Family Support Service	5447 7747
<i>(relationship support for individuals and couples experiencing relationship issues in relation to family violence)</i>	
Pomona & District Community House Inc	5485 2427
<i>(general support services – child health clinics, counselling services, disability services, free legal service, tax help, youth services, positive parenting classes, job matching and employment services)</i>	
Gympie & District Community Centre-place	5482 1147
<i>(support for individuals and families experiencing disadvantage)</i>	
Gympie Community Health Centre	5489 8690
<i>(support and referral service)</i>	
Gympie Mental Health	5489 8777
<i>(including child and youth mental health, adult mental health and aged psychiatry)</i>	
Aged services:	
Avenues	5482 9775
Home Assist/Secure	5483 6666
<i>(home maintenance and security assistance for clients 60 years and over)</i>	

DAM INFORMATION (LAND PURCHASES, ROADS, ENVIRONMENTAL IMPACT ASSESSMENT)

QUEENSLAND WATER INFRASTRUCTURE PTY LTD <i>(land purchases, employment and business enquiries)</i>	1800 225 384
Email.....	info@qldwi.com.au
Web.....	www.qldwi.com.au

COMMONWEALTH GOVERNMENT SERVICES

Centrelink:	
Employment Services.....	13 28 50
Financial Information Services.....	5481 0181
Family Assistance Officer.....	13 61 50
Social Worker – Gympie.....	5481 0274

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LOCAL GOVERNMENT SERVICES

Gympie Regional Council	1300 307 800
Sunshine Coast Regional Council	5475 7272

STATE GOVERNMENT SERVICES

COMMUNITY FUTURES TASK FORCE (UNTIL 31/12/09):

Phone.....	1800 133 258
Facsimile.....	3224 5310
Email	info@communityfutures.qld.gov.au
Web.....	www.communityfutures.qld.gov.au

CHILD SAFETY:

General enquiries	1800 811 810
Gympie Child Safety Service Centre	5482 4177

COMMUNITIES:

Sunshine Coast Regional Office (Maroochydore)	5459 8600
Child Care Information Service (Email: ccis@qld.gov.au).....	1800 637 711
Companion Card (for people with a disability).....	3404 3516
(Email: cardservices@smartservice.qld.gov.au)	
Concession Services (Email: concessions@smartservice.qld.gov.au).....	13 13 04
Homelessness and Individual Support Unit.....	1800 177 135
Office for Children.....	3224 4557
Office for Seniors (Email: officeforseniors@communities.qld.gov.au)	1300 132 654
Office for Youth	1300 555 954 or 5470 8700 (Nambour office)
Violence Prevention Team	3224 4477
(Email: violence_prevention_team@communities.qld.gov.au)	

COMMUNITY SAFETY:

Emergencies (Fire, Ambulance):.....	000
Fire and Rescue	3247 8100
SES.....	13 25 00

DISABILITY SERVICES QUEENSLAND:

General enquiries	1800 177 120
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Individuals and families:

Local Area Coordination (Cooloola).....	5482 5799
Local Area Coordination (Noosa).....	5485 1682
Local Area Coordination (Pomona)	5485 2057

Children (0-6) early intervention services:

Family and Adult Support Services.....	5459 9630
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Emergency funds for families affected by a disability to meet a family crisis:

Sunshine Coast Independent	
Living Skills	5441 7278
Weeroona.....	5482 2451

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DISABILITY SERVICES QUEENSLAND (cont...)

Housing support for people with a disability:

Department of Housing (Bundaberg).....	4131 5990
Department of Housing (Maryborough).....	4121 1918
Avenues.....	5482 9775

Psychiatric disability support:

Choice.....	5482 1805
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Adults and children who have been assessed and approved to receive specialist and therapy services (*speech and language, social work services occupational therapy, physiotherapy and psychology service*)

Adult Community Support Services.....	5459 9630
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EDUCATION:

General enquiries.....	3237 0111
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Mary Valley schools:

Kandanga State School.....	5484 3267
Kandanga Creek State School.....	5484 3385
Mary Valley State College.....	5488 5333
Amamoor State School.....	5401 1333
Dagun State School.....	5484 3232
Federal State School.....	5485 1343

EMPLOYMENT, ECONOMIC DEVELOPMENT AND INNOVATION:

Business Hotline	1300 363 711
<i>(business support, information and referrals (Monday to Friday 8.30 – 5.00 pm) - free information package available for clients)</i>	

Small business advice	1300 363 711
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Small business training programs	5437 1300
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Employment enquiries	1300 369 925
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Web	www.business.qld.gov.au
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Queensland Rural Adjustment Authority (general enquiries)	1800 623 946
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ENVIRONMENT AND RESOURCE MANAGEMENT:

General Enquiries	13 13 04
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Web	www.derm.qld.gov.au/water
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HOUSING:

Maryborough Office.....	1800 623 242 or 4121 1918
<i>(community housing, bond loans, rental grants and home loan referrals)</i>	

Respite care in and out of home for families who meet required criteria:	
Sunshine Coast Family Networks.....	5476 1703, 5441 6699; 5441 2122

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Refer also to "Disability Services Queensland" below for enquiries about housing for people with a disability.)

NON-GOVERNMENT HOUSING SERVICES:

Cooloola Community Housing Assoc (Gympie)	5482 8959
Tenancy Advice and Advocacy Service (Gympie)	5482 7623
Gympie Family Housing Collective	5483 7311

POLICE:

Emergency only **000**

Gympie Police Station	5482 2111
Imbil Police Station	5484 5222
Eumundi Police Station	5442 8222
Kenilworth Police Station	5446 0220
Pomona Police Station	5485 2586

PRIMARY INDUSTRIES AND FISHERIES:

Farm Financial Counselling	5480 4431
Call Centre	13 25 23
Gympie Office	5482 1522

PUBLIC TRUSTEE:

Will Making / Estate Planning	5444 9400
<i>(free service to make or update wills)</i>	
Enduring Powers of Attorney	5444 9400
<i>(make or update Enduring Powers of Attorney for personal health and financial matters)</i>	
Managed Fund Investments	5444 9400
<i>(range of managed funds available for short, medium and long term investment)</i>	

SPORT AND RECREATION:

General enquiries	1300 656 191
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TOURISM QUEENSLAND:

General enquiries	3535 3535
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TRANSPORT AND MAIN ROADS:

General enquiries	1800 180 566
Website	http://www.mainroads.qld.gov.au

WIDE BAY INSTITUTE OF TAFE:

Training enquiries	1300 656 188
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Bringing Government services closer to you

The Mary Valley's Queensland Government Agency, located in the Kandanga Post Office, is your one-stop shop for Government services in your local community. The Agency offers information, assistance and advice on all Queensland State Government and some Federal Government services. Some of the services provided are listed below. Please contact your Mary River Valley QGAP for further information.

Queensland Government Services

Births, Deaths and Marriages

- Register births and marriages
- Apply for birth, death and marriage certificates

Department of Justice and Attorney General

- Pay fines
- See a Justice of the Peace

Department of Housing

- Apply for bond loan and rental grants
- Attend to rental matters
- Undertake tenancy signups

Office of Fair Trading

- Perform business name activities
- Pay various fees and applications

Office of State Revenue

- Pay various taxes, stamp duty and payroll

Public trustee

- Give instructions for, and signing of, wills
- Give instructions for Enduring Power of Attorney
- Administration of deceased estates
- Pay rent and other payments

Office of Liquor, Gaming and Racing

- Apply for liquor permits

Seniors Card

- Submit Seniors' Card applications
- Collect business directories and details of local businesses participating in Seniors' Card scheme

Environmental Protection Agency

- Issue camping permit
- Issue wildlife permit

Commonwealth Government Services

Australian Taxation Office

- Access information and products on ATO website
- Registration and application assistance, eg. Australian Business Number (ABN) and tax file Number (TFN)

Department of Veterans' Affairs

- Receive assistance with any matters

Department of Immigration and Multicultural and Indigenous Affairs

- Receive information and arrange referrals

Other Services

Suncorp, NRMA and QBE Insurances

QGAP assists with insurance enquiries for Suncorp, NRMA and QBE

- Apply for CTP insurance certificates
- Apply for car, house and contents and boat insurances
- Pay insurance premiums
- Get assistance with insurance matters

Publications and fact sheets on the Child Care Information Service, Queensland Ombudsman, Dept Natural Resources, Legal Aid and MANY MORE are available at your Mary River Valley QGAP office or upon request.